Thank you for choosing Community First! We look forward to serving you.



Community First

FEDERAL CREDIT UNION

"Amazing People Creating Financial Freedom."

LOCATIONS

Lakeview - Howard City - Trufant - Morley - Remus

CFFCU.BIZ / 989.352.6031



COMMUNITY FIRST'S 5-STEP SWITCH KIT

The following documents have been created for you to help make the process of switching your account(s) easier.

*Important: Make sure to keep this sensitive account information secure and, if printed, consider shredding upon completion. Additionally, exercise caution if transmitting documentation via email, as it may not be a secure form of communication.

1

OPEN YOUR NEW COMMUNITY FIRST ACCOUNT

Visit any of our convenient locations and a Membership Specialist will happily assist you in establishing your new account with us. Or use the following link for our online application:

https://forms.joinmycu.com/mop/048/newmember/promotional

2

GET ORGANIZED

Use our hassle-free switch kit to organize the transactions that will be switched to your new Community First account.

3

TRANSFER YOUR DIRECT DEPOSITS

Send Form 1: Direct Deposit Authorization Form to your employer and other sources, so your funds can be automatically deposited to your account. If you have Direct Deposits going elsewhere, you can also use this form to switch them to your new account.

4

MOVE YOUR AUTOMATIC PAYMENTS

Create a list of all automatic payments from your previous financial institution and use **Form 2: Account Verification Form** to switch those payments to your new Community First account.

5

SAY "GOODBYE" TO YOUR OLD ACCOUNT

Notify your previous financial institution to close your account and let them know how to disburse any of your remaining funds. Make sure all of your checks and debits have cleared BEFORE you close your old account.

Please note: Community First FCU can not guarantee that these forms will be accepted in every instance. Your previous financial institution and/or your service partners may require you to make any of these requests in person or another method than mail. They may also require more or different information than what is contained on the forms provided.

If you have any questions or concerns during this process, please do not hesitate to contact us:

- · Call or visit any Community First FCU branch location.
- Call us at 989.352.6031 to speak with one of our friendly Membership Specialists.





ACCOUNT OPTIONS

Community First offers a variety of personal, specialty, business, and club accounts. Use this list to find the right option for you. A Membership Specialist can also help with any questions you may have.

MEMBERSHIP

All memberships at Community First FCU start with a basic Savings Account and a deposit of \$10.00. Minors are only required to have \$0.25 to open their membership.

QUALIFICATION

Any person who lives, works, attends school, volunteers, or worships in the township areas that we serve, are eligible to join our credit union. They are also eligible if they have a grandparent, parent, child, grandchild, sibling or spouse that is currently a member at Community First.

TOWNSHIPS

Mecosta County: Atena, Austin, Deerfield, Hinton, Mecosta, Millbrook, Morton, Wheatland.

Montcalm County: Belvidere, Cato, Day, Douglas, Evergreen, Home, Maple Valley, Montcalm, Pierson, Pine, Reynolds,

Sidney, Winfield.

Isabella County: Broomfield, Rolland

Kent County: Spencer

Mecosta County: Aetna, Austin, Big Rapids, Chippewa, Colfax, Deerfield, Fork, Grant, Green, Hinton, Martiny, Mecosta,

Millbrook, Morton, Sheridan, Wheatland

Montcalm County: Belvidere, Bloomer, Bushnell, Cato, Crystal, Day, Douglass, Eureka, Evergreen, Fairplain, Ferris,

Home, Maple Valley, Montcalm, Pierson, Pine, Reynolds, Richland, Sidney, Winfield

Newaygo: Ashland, Barton, Beaver, Big Prairie, Bridgeton, Brooks, Croton, Dayton, Denver, Ensley, Everett, Garfield,

Goodwell, Grant, Home, Lilley, Lincoln, Merrill, Monroe, Norwich, Sheridan Charter, Sherman, Troy, Wilcox

ACCOUNT OPTIONS

PERSONAL MEMBERSHIP ACCOUNTS

Minor Accounts (0-17) / Adult Accounts (18)

SCAN FOR PROPER DOCUMENTATION REQUIRED AT ACCOUNT OPENING OR VISIT: CFFCU.BIZ/ACCOUNTS



SAVINGS

Emergency Savings / Health Savings Account (HSA) / Individual Retirement Account (IRA) Money Market / Penny Program (youth) / Share Certificates / Vacation/Holiday Club

CHECKING

Personal Checking / Business Checking FREE Kasasa Rewards Checking / FREE Kasasa Rewards Checking with Saver

BUSINESS

Corporation / Limited Liability Corporation (LLC) / Partnership Sole Proprietorship / Unincorporated Association/Non-Profit Organization (Club)

SPECIALTY

Conservator / Church / Estate / Guardian Power of Attorney / Representative Payee / Trust



PRODUCTS & SERVICES

Community First offers a variety of personal and banking products and services. Use this list to find the right options for you. A Membership Service Representative can also help with any questions you may have.

PRODUCTS & SERVICES

PERSONAL BANKING

Mobile App / Online Banking / Remote Deposit Capture / Manage My Cards E-Statements / E-Alerts / ACH On-Demand Posting / Debit Card Round-Up LoanPay Xpress / Online Request Forms / Personal Checks / Business Checks Instant Issue Debit Cards / Debit/Credit Card Rewards / Digital Drive-Thru 5,000+ CO-OP Shared Branches / 30,000+ CO-OP Surcharge ATMs

LOANS

Personal / Auto / Recreational / Share Secured / Line of Credit / Credit Cards / Kasasa Loans Mortgages / Home Equity / Home Equity Line of Credit / Construction

OTHER SERVICES

FREE Financial Coaching / Safe Deposit Boxes / ACH Origination
Community Cares (Membership Grant) / Community Blog / Community Share (Podcast)

WELCOME TO COMMUNITY FIRST!

LOCATIONS

Lakeview: 9637 N Greenville Rd. **Howard City:** 620 Shaw St.

Trufant: 110 A St. Morley: 101 4th St.

Remus: 115 N Sheridan Ave

CONNECT WITH US

Facebook: Community First Federal Credit Union

Instagram: @community.first.fcu

X: @ComFirstFCU

LinkedIn: Community First Federal Credit Union

Website: www.cffcu.biz

BUSINESS HOURS

Howard City, Trufant, Morley, Remus:

Monday - Thursday: 9 AM - 5 PM

Friday: 9 AM - 6 PMSaturday: 9 AM - 12 PM

Lakeview:

Monday, Tuesday, Thursday: 9 AM - 5 PM

• Wednesday: 9 AM - 6 PM

Friday: 9 AM - 6 PM

Drive-Thru: 8:30 AM - 6 PM

Saturday: 9 AM - 12 PM



989.352.6031 / membership@cffcu.biz Routing # 272486724



FEDERAL CREDIT UNION

Direct Deposit Authorization

Credit Union Copy

Name:	Account Number:	I
have this day authorized account until further notice.	to c	direct deposit my
\$ is t	to be applied as follows:	
Savings: \$	Sub Savings: \$	
Checking: \$	Second Checking: \$	
Christmas Club: \$	Vacation Club: \$	
Loan: \$	Loan: \$	
Loan: \$	IRA: \$	
Signature:	Date:	
Comments:		
CFFCU Use Only		
Request Taken By:	Completed By: Date:	:
Please Put In The ACH-Pendi	ing Folder	



FEDERAL CREDIT UNION

Account Verification Form

	Date:
To whom it may concern:	
Name	
Name:	
14-digit Account Number:	
Routing Number: 272486724	
Thank you,	
Community First Federal Credit Union	