

Shared Branches – What Can I Do?

Do you need to access your account but are not near any of our branch locations? Did you know Community First Federal Credit Union has hundreds of shared branch and ATM locations across the United States?

Available Shared Branch Services:

- Deposit – Cash or Check (checks will be placed on a two-day hold)
- Withdrawal – Cash (up to \$1,500 a day)
- Money or Cashier Checks (fee is based on shared branch discretion)
- Loan or Credit Card Payment
- Cash Advance (no cash advance over \$10,000)
- Notary of Republic (fees may apply)
- In-Person Transfers

Unavailable Shared Branch Services:

- Address Change
- Fee Reversal
- Loan Payment Reversal
- Account Research
- Account Maintenance
- Certificate Transactions
- IRA, HAS, SEP Transactions
- Limit Change
- Release of Lien
- Check Cashing

Can I be Denied Services at a Shared Branch?

- Past Due Loans – (must be brought back current before any services can occur)
- Wrong Address (member will be referred to their home credit union to update information)

Account Access Requirements:

- Photo ID
- Account Number – shared branches do not have the ability to look up an account number.

More Resources:

- [Locator \(co-opcreditunions.org\)](http://co-opcreditunions.org)
- <https://search.xtendcu.com/>

Written by: Alanna Hodges – Member Service Representative II and Compliance & Risk Analyst I

This information has been prepared for general informational purposes only and is not offered as and does not constitute legal advice.